## **UNION INST@NT ACCOUNT**

NID based digital account opening platform





## **USER OPERATION MANUAL**

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## **Introduction:**

UNION INST@NT ACCOUNT, a NID based digital account opening platform developed under BFIU (eKYC) guideline. Using UniON apps, any Bangladeshi citizen holding valid NID (smart/old) can send account opening request.

## This part is exclusively for Customer:















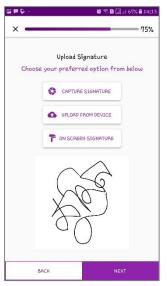


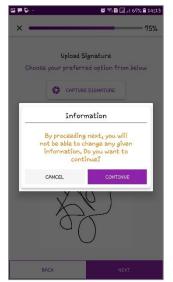
Successful request/submission will hold in back office for review.

A back office user will review the request.

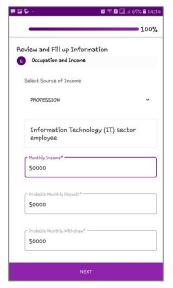
Successful review will forward the request for final approval.





















Customer will be notified through SMS & Email regarding submission confirmation.

:: Thanks ::